

## PUBLIC COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	Power up my home ( <b>Competition</b> )
2.	Promoter of competition	The Standard Bank of South Africa Limited ( <b>Standard Bank/We/Us/Our</b> )
3.	Start date of Competition	00h00 on 1 March 2024
4.	End date of Competition	23h59 on 15 November 2024
5.	What are the requirements to enter the Competition?	You must: 5.1 be 18 years old or older; and 5.2 be a home loan customer of Standard Bank.
6.	How to enter the Competition	During the Competition period, you must: 6.1 Download and register on the Standard Bank Banking App; and 6.2 Log into the Standard Bank Banking App at least three times.
7.	How many times you can enter the Competition	You can only enter the Competition once – you will get one entry for logging into the Standard Bank Banking App at least three times during the Competition period.
8.	What is the Prize	You stand a chance to win a LookSee Energy solution worth up to R100 000 (VAT inclusive).
9.	How many Prizes can be won?	1
10.	Number of Prize winners	1
11.	How Prize winner/s is/are selected?	Lucky draw from all qualifying entries
12.	Date that we will determine the Prize winner/s	21 November 2024
13.	Date that we will notify the prize winner/s	28 November 2024
14.	How we will contact the Prize winner	Telephone call and email

15.	How the Prize will be awarded to the Prize winner	The winner will be contacted on or before 28 November 2024 by the LookSee Customer Care team via phone call. They will advise the winner on the best package suitable for the winner's home. The LookSee team will manage the entire Prize redemption process.
16.	Other terms	<p>The Prize will be a solution from LookSee worth up to R100 000 (VAT inclusive).</p> <p>If the winner's desired package exceeds R100 000 (VAT inclusive), then Standard Bank will cover up to R100 000, and the winner will be liable for the remaining amount.</p> <p>If the winner's desired package is lower than R100 000 (inclusive of VAT), then the LookSee team will design the package such that with the additional extras included, the package is worth R100 000 (inclusive of VAT).</p> <p>The LookSee solution can be anything in stock under the LookSee Marketplace <a href="https://www.looksee.co.za/marketplace">https://www.looksee.co.za/marketplace</a>.</p> <p>If the winner is unable to make use of the R100 000 with the alternative solutions, then the winner is allowed to use the Prize for another property (e.g. a solar system for the winner's parents' home).</p> <p>LookSee would like to use the winner's name in promotion communications. The winner must consent to the use of the winner's name and details so that LookSee can profile the winner's monthly electricity savings (or other home efficiency metric if the customer selects an alternative solutions such as the water tanks etc.) post installing the Prize.</p>

## 17. GENERAL

- 17.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 17.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 17.3 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 17.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 17.5 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.

- 17.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 17.7 ***We reserve the right to amend these Terms.***
- 17.8 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on: <https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement> for more information on: how we process your personal information, your privacy rights and how the law protects you. If you do not agree, please do not enter the Competition.***
- 17.9 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
- 17.9.1 ***a Prize winner's entry is not valid.***
- 17.9.2 ***a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.***
- 17.9.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***
- 17.9.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
- 17.9.5 ***a Prize winner did not qualify to enter the Competition.***
- 17.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 17.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.
- 17.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 17.13 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 17.14 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***

- 17.15 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 17.16 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 17.17 The following people cannot participate in the Competition:
- 17.17.1 directors, employees, agents or consultants of Standard Bank; or
- 17.17.2 immediate family members of any of the persons specified in clause **Error! Reference source not found.**~~17.17.1~~;
- 17.17.3 suppliers of any goods or services under the Competition.